

Public Library, Life-long Learning Institute, Orlando, FL.
 In Collaboration with Institute for Community Studies

| Administration/ Operational Effectiveness | Learning Community | Program Offerings |
|--|---|--|
| <ul style="list-style-type: none"> • Facilitator Characteristics • Membership Development • Outreach Participant Focused Facilitation • Resources • Staff Effectiveness | <ul style="list-style-type: none"> • Community Building • Community Relationships • Environment • Intentional Inclusivity • Program Outreach | <ul style="list-style-type: none"> • Depth Breadth Content • Flexible Access • Impact Learning • Participant Driven Content • Promotion Publicity |