

**Family Development Matrix, Florida**  
**Long Term Care Categories**

Communication	Connectedness	Governance
<ul style="list-style-type: none"> <li>• Empowerment of Staff</li> <li>• Care Planning</li> <li>• Hiring Process</li> <li>• Evaluation</li> <li>• Group Meetings</li> <li>• Families</li> <li>• Visitors/Guests</li> </ul>	<ul style="list-style-type: none"> <li>• Community Partnerships</li> <li>• Facility Involvement in Community</li> <li>• Community Recognition</li> <li>• Volunteerism</li> </ul>	<ul style="list-style-type: none"> <li>• Management</li> <li>• Regulatory Compliance</li> <li>• Risk Management</li> <li>• Recruitment and Retention</li> <li>• Organizational Values</li> <li>• A Mechanism for Addressing Ethical Issues</li> </ul>
<b>Living and Working Environment</b>	<b>Person-Centered Environment</b>	
<ul style="list-style-type: none"> <li>• Homelike Environment</li> <li>• Bathing</li> <li>• An Environment that Fosters Independence</li> <li>• Cultural Diversity and Sensitivity</li> <li>• Dining</li> <li>• Healthy Environment/Wellness</li> </ul>	<ul style="list-style-type: none"> <li>• Emotional well-being</li> <li>• Learning Opportunities</li> <li>• Inclusive Planning</li> <li>• Dignity</li> </ul>	