

## ICCS COMMUNITY PROGRAMS

We have focused the community role of ICCS as a center of excellence to facilitate collaborative problem solving and build capacity to develop integrated health and human service delivery systems.

### 1995-1997

#### Professional Education

- ❖ **Advanced Child Welfare Institute** In collaboration with Monterey County Department of Social Services provided **Advanced Child Welfare Academy Training for the Child Welfare Services** and related courses for **600 participants over 18 months during 1995/96**. Provided a series of workshops to DSS staff on organizational change in anticipation of their transition to a new statewide automated child welfare case management system.
- ❖ **Back on Track program focus groups for at risk youth**. ICCS is the repository for materials and website information.
- ❖ **Tri-County School Boards Dinner**: ICCS invited school board members from their districts to a briefing on models of Board/Community Collaboration.

#### Community Conversations

- ❖ **Dialogue Training**
- ❖ **Compact Courses:**
  - **Meeting the Challenge: Services for Families in Spite of Welfare Reform**
  - **At-Risk Youth Conversation**
  - **Conversation on Non-Profit Leadership Issues**
  - **Dialogue skill training for Public Health Nurses**
  - **Advanced Dialogue Training**
  - **Gender Equity in the Workplace, Family, and Society**
  - **Systems Thinking**
  - **Facilitative Leadership**

#### Evaluation

- ❖ **California Matrix Model workshops in Monterey**

#### Community Health

- ❖ **Monterey Bay Regional Healthy Start Network**
- ❖ **Healthy Start Para-Professional Training**

#### California State University System-Wide Initiative on Collaboration

#### S.H Cowell Foundation

On January 25, 1996, \$50,000 was received to provide in-service training to professionals working in the human services field. The funds have been used to

support the administration of class offerings and trainings. The remaining funds were used (\$20,000) on development of the Matrix Evaluation model website.

#### **David and Lucile Packard Foundation**

**\$225,000 award received in November 1995-1998 over three years to support the development, operation, and strategic planning for sustainability of ICCS.**

**The funds have been used to support the Community Director's position for outreach to the region, strategic planning with its stakeholders and design groups, and the operations of the Institute.**

#### **J.M. Long Foundation**

**On December 15, 1995, \$20,000 was received to develop a shared data system, which would set up a mechanism to facilitate the use of data through a shared computer network system. The funds have been used to establish an ICCS website that includes human services agencies, the Santa Cruz Community Assessment Program and Monterey TELLUS data and to work with the Information and Referral Task Force to develop an integrated model of services.**

#### **1997-2007**

- ❖ **Published and distributed an ICCS newsletter.**
- ❖ **Developed an ICCS web site that provides access to academic, field, and community programs with links to regional data and Internet sources.**

#### **Academic Programs**

- ❖ **Facilitate the development of “major learning outcome competencies” for the Collaborative Health and Human Services undergraduate major at CSUMB.**
- ❖ **Survey policy leaders to develop learning outcomes for the Interdisciplinary Masters in Public Policy graduate program at CSUMB.**
- ❖ **Co-author of three volumes on Interprofessional Education with the Stuart Foundation and Consortium of Universities.**
- ❖ **Assist planning to develop curriculum and a community partners strategic plan for adding nursing to the HHSPP Department.**
- ❖ **Provide part-time instruction for CHHS undergraduate and MPP graduate courses.**

#### **Community Health**

- ❖ **Facilitate strategic planning for the health literacy coalition. Conduct a research study to assess health literacy barriers, develop a continuum to address barriers, write policy recommendations and seek implementation funding.**

- ❖ **Conduct focus groups to identify barriers for receiving cancer-related services among Latino population in Monterey County.**
- ❖ **In collaboration with International Health Programs of the Public Health Institute, ICCS host visiting foreign delegations from Russia, El Salvador, India and Mongolia.**
- ❖ **Design a regional continuum model for Breast Cancer Early Detection Services with the Central Coast Women’s Cancer Consortium.**
- ❖ **Form a regional Prevention Design Group to provide a continuing dialogue on prevention in the region, promote best practices, and facilitate the conceptualization of a plan to provide support for integrating prevention practices.**

### **Social Work**

- ❖ **Through the California Endowment Foundation, train leadership from small communities in a “Collaborative Pursuit Process” to interface with community agencies, Legislators, and aid communities in implementing welfare reform policies.**
- ❖ **A grant from the Substance Abuse and Mental Health Administration, Department of Health and Human Services enabled ICCS to lead a consensus process with community representatives and agency providers to develop standards and a “Wraparound Family Pathway Model” in South Santa Clara County for Latino children and youth.**

### **Matrix Outcomes Evaluation Model**

- ❖ **With the Castroville Regional Office of the Girl Scouts of America designed a Matrix Evaluation model to measure individual Girl Scout’s progress on national indicators. ICCS provided training and technical assistance for Girl Scout leaders to diffuse the model throughout their system.**
- ❖ **Designed a mentor satisfaction and adolescent transition Matrix for adoptive families with Department of Social Services, Monterey County.**
- ❖ **The Lucas County (Toledo, Ohio) Family Matrix is a comprehensive strengths-based assessment tool that enhances the community’s commitment to supporting families while simultaneously improving data collection and improving the coordination of services between child and family serving agencies. Approximately 38 agencies coordinate their family data to improve countywide planning and improvement of community services.**
- ❖ **Five centers located in Reno, Las Vegas, and rural/frontier areas, the Nevada Head Start Association serves 2,500 families and their children**

ranging from newborns to kindergarten.

- ❖ Samaritan House, located in San Mateo, California since 1974, serves low-income families and individuals increasing their levels of self-sufficiency. Clients have the support of community workers, a free clinic and food and nutrition programs.
- ❖ City of Fremont, California uses the Matrix Outcomes Model to support youth and families and a Senior Support Program.
- ❖ Assist with development of a Matrix tool for the Mid Peninsula Housing Corporation.
- ❖ Intergenerational Matrix, Orlando, Florida. The Winter Park Health Foundation sponsors this program to prepare senior volunteers to assist pre-kindergarten children with readiness to read skills. A collaborative program with public schools, Foster Grandparents program, and numerous community agencies.
- ❖ Consulted on the Family Matrix with the Orange County Children's Commission, Orlando, Florida.
- ❖ Developed Matrix models for the development of a Long-term care/culture change coaching program, Wisdom Works: meaningful service and employment, Life Long Learning Institute-Public Library, Community Partnership for Senior Services with the Winter Park Health Foundation, Orlando, Florida.
- ❖ Resources for Families and Communities (RFC) of Santa Clara County, California. A network of support and advocacy to enhance the strengths and healthy development of children, adults, and families so that each person has the opportunity to achieve maximum potential. Unique application of the Community Matrix for 40 multicultural community organizations.
- ❖ Solano County Children's Network coordinates family support services across the county. Nine FSAs have used the FDM since 1998 and the Network developed the Results Manager software for analyzing data and case management.
- ❖ Adoptive Family Therapeutic & Educational Resources. A.F.T.E.R. is a program of Kinship Center, a statewide adoption and foster care agency and provides a full-service, post-adoption wraparound service to the counties of Santa Clara, San Mateo, Santa Cruz and Monterey
- ❖ Sheltering Arms is a 100-year old program offering pre-kindergarten education in 17- centers, for predominantly African American families, in Atlanta, Georgia.
- ❖ The Family Resource Network, an early adopter in Santa Cruz County, California has 9-FSAs using the FDM.
- ❖ Organized a national Matrix Model conference in June 2005 at CSUMB. Co-sponsored by Matrix agencies and partial funding from Cowell Foundation. Attended by 140 persons across the country.
- ❖ Completed the development of the Matrix Creator on-line design and database (operational 2005).

**Most recently, the Office of Child Abuse Prevention in the California Department of Social Services has awarded a 3-year Matrix Outcomes Model pilot project to ICCS who, with our Strategies partner, are training 37 FSAs to use the FDM in Butte, Del Norte, Sacramento, San Francisco, San Joaquin, Solano, Stanislaus, Tehama, and Ventura counties with their child welfare partners in a public/private partnership especially for differential response. An added value is a partnership with Harvard University and Lisbeth Schorr to study the indicators and program pathways for preventing child abuse and neglect.**

### **Pro Bono Program Consultation**

#### **Monterey County**

**Consult on adolescent pregnancy prevention program via the Health Department.**

**Help lead a system model and implementation plan to improve information and referral with a countywide task force.**

**Plan with the Coalition of Homeless Services Providers to develop a continuum model for integrated services and a continuous improvement evaluation system.**

**Advisor to the Monterey County Health Consortium.**

**Participate with strategic planning with the Farm to School program, CSUMB.**

**Participate in planning the Salinas downtown Chinatown renewal project with the Service Learning Department, CSUMB.**

#### **Santa Cruz County**

**With the Human Resources Agency provide meeting coordination services for the Santa Cruz County Children's Network and their sub-committees.**

**ICCS donated its expertise to the City of Watsonville Enterprise Youth Network to help design their program model for strategic planning.**

**Provide evaluation assistance for an adolescent pregnancy prevention program at the YWCA in Watsonville.**

#### **San Benito County**

**Placed student interns in high school, Healthy Start and the Health and Human Services agency.**

**Provide technical assistance to the adolescent pregnancy and tobacco programs.**

**Provide technical assistance to the obesity coalition.**

### **Grants and Contracts**

#### **The California Endowment**

**In October 1997, ICCS was funded \$125, 000 to train leadership from small communities in a Collaborative Pursuit Process to aid communities in implementing**

welfare reform policies. ICCS students played a major role in evaluation activities of this grant. ICCS provided leadership with non-profit agencies in the communities of Davenport and San Lorenzo Valley in Santa Cruz County, Pajaro and Greenfield in Monterey County, San Benito County to conduct community planning, partnership building and leadership development resulting in policy recommendations.

#### **The Stuart Foundation**

In 2002, the Stuart Foundation awarded a \$400,000, four-year project to assess the health and human services field to develop standards and competencies for the CSUMB Collaborative Human Services curriculum including field placements. Also, to develop interprofessional field sites with established protocols to assess student learning's. The grant enabled ICCS to collaborate with community colleges and staff development officers resulting in two Associate of Arts Human Services programs.

#### **Substance Abuse and Mental Health Administration, Department of Health and Human Services (SAMHSA)**

A \$148,000 grant from the enabled ICCS to lead a consensus process with community representatives and agency providers to develop standards and a "Wraparound Family Pathway Model" in South Santa Clara County for Latino children and youth.

#### **David and Lucile Packard Foundation**

\$35,000 to establish the validity of the Family Matrix Model.

#### **- Community Health**

Conducted a Health Literacy research study for the California Endowment in Monterey County (\$15,000 in 2003 augmented with \$25,000 in 2004). Wrote a policy brief. Used the data for a proposal (to the California Endowment in collaboration with the Health Literacy Coalition, Salinas Adult School, Center for Community Advocacy, Poder Popular and Physicians Residency Program at Natividad Medical Center.

#### **Social Work**

The California State Department of Social Service, Office of Child Abuse 2005-2008, \$1,100,000 to develop and implement a Matrix model for public/non-profit partnerships; an initiative of child welfare redesign; current in 9 counties and 37 agencies. Project management role with OCAP for the Harvard University Pathways Mapping Project: To The Prevention of Child Abuse and Neglect (2005-2007).

